

**1****Quality Policy Statement**

At **STATOM Group Limited**, our unwavering commitment is to deliver excellence in every aspect of our work.

Grounded in our dedication to quality, we strive to exceed client expectations and regulatory standards, ensuring that every project we undertake is executed flawlessly, on time and within budget.

Our Quality Policy reflects our core values and aspirations. We aim to provide groundworks, basements, concrete frameworks, structures and civil engineering projects precisely tailored to our clients' specifications. We understand that meeting and surpassing client requirements is paramount, and we take pride in doing the job right the first time, every time.

Central to our approach is the principle of single effective action, minimizing repetition and remedial work to maximize efficiency and ecological sustainability. We believe that maximizing efficiency not only benefits our clients but also reduces economic and ecological costs, aligning with our commitment to environmental stewardship.

Our commitment to quality extends to our workforce, where every team member is trained to industry standards and fully aware of our quality commitments. Through regular review and continuous improvement, we ensure that our quality management system remains robust and effective, meeting the requirements of ISO 9001:2015 and other relevant standards.

This policy is not just a statement but a guiding principle that informs everything we do, ensuring that quality remains at the forefront of our operations, now and in the future.

**Our K.P.I.s for the following twelve months are as follows:**

- Enhance customer satisfaction, exceeding expectations and emphasizing excellence.
- Continuous reduction in our defects per project rate.
- Reduce the number of non-conformance issues raised by clients or internal audits, aiming for zero non-compliance issues.
- Percentage of projects completed on time without compromising quality, demonstrating reliability and efficiency.
- Percentage of quality objectives achieved or surpassed, indicating progress and effectiveness or improvement efforts.

Paul Whelan - **Managing Director**  
**STATOM GROUP Limited**  
**DATED: 28/08/2024**  
**REVIEW: Annual**

**SIGNED:**



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